

This accessibility statement applies to www.kidderminstertowncouncil.gov.uk

This website is run by Kidderminster Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also tried to make the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- some elements do not have sufficient colour contrast
- most older PDF documents are not fully accessible to screen reader software
- you cannot skip to the main content when using a screen reader
- some of our content is difficult to access using a keyboard
- auto rotating images cannot be stopped

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email office@kidderminstertowncouncil.gov.uk
- call 01562 732680

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: office@kidderminstertowncouncil.gov.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

[Find out how to contact us.](#)

Technical information about this website's accessibility

Kidderminster Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances and exemptions listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

There's no way to skip the repeated content in the page header (for example, a 'skip to main content' option). This does not meet WCAG 2.1 success criterion 2.4.1 (Bypass Blocks). We plan to fix this by the end of October 2020.

Some of our content is difficult to access using a keyboard. This does not meet WCAG 2.1 success criterion 2.1.1 (Keyboard Accessible). We plan to fix this by the end of October 2020.

Auto rotating images cannot be stopped. This does not meet WCAG 2.1 success criterion 2.2.2 (Pause, Stop, Hide). We plan to fix this by the end of October 2020.

Some of our images are missing appropriate alternate text. This does not meet WCAG 2.1 success criterion 1.1.1 (Non-text Content). We plan to fix this by the end of October 2020.

PDFs and other documents Content that's not within the scope of the accessibility regulations

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on current Council business. We are currently working to either fix these or replace them with accessible HTML pages.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do not plan to fix our meeting documentation archive.

Any new PDFs or Word documents we publish will meet accessibility standards.

What we're doing to improve accessibility

We are currently working on templates to convert meeting documentation to HTML pages.

Keyboard navigation fixes are being implemented and are expected to be in place very soon.

Preparation of this accessibility statement

This statement was prepared on 22 September 2020. It was last reviewed on 22 September 2020.

This website was and continues to be regularly tested and automatically scanned for compliance with the Web Content Accessibility Guidelines V2.1 level A and level AA. These tests have been carried out by Wyre Forest District Council web team.